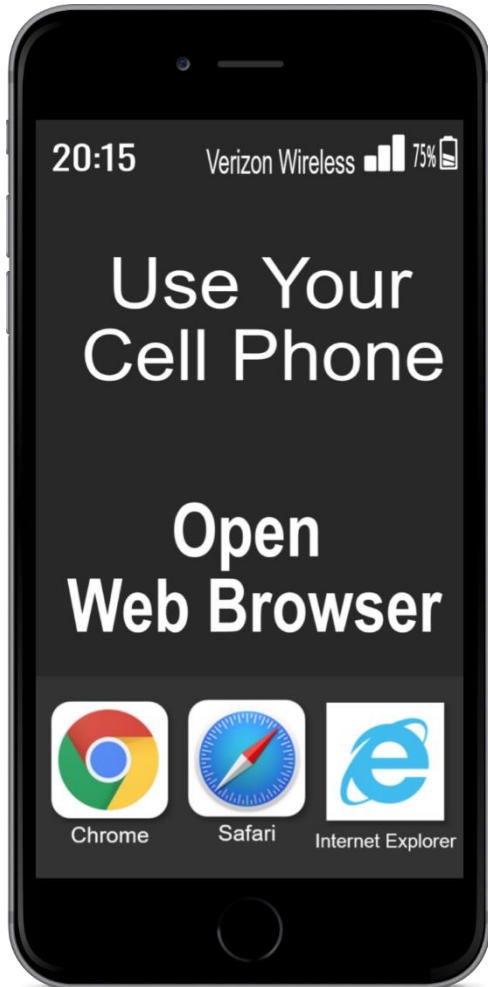


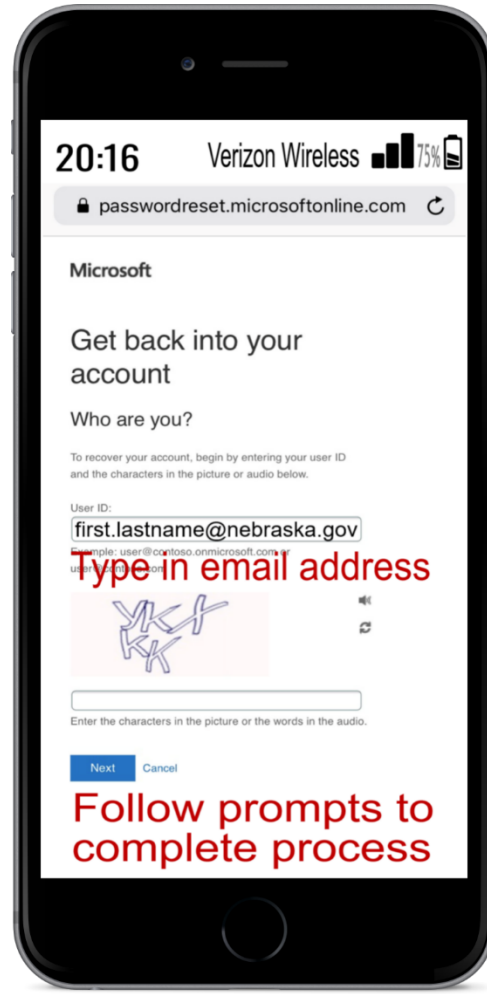
Unlock Your Account or Reset Password *(without needing to call OCIO Service Desk)*



Step 1: Open the web browser on your cell phone.

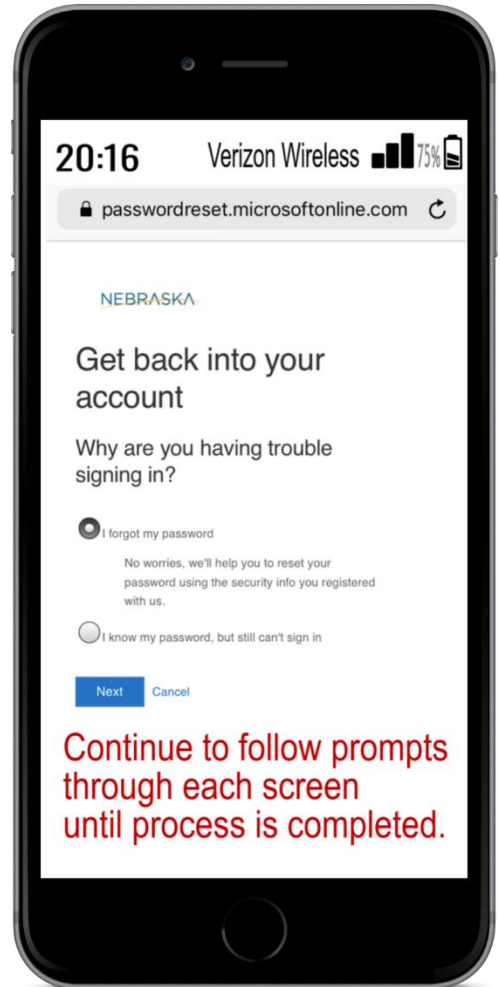


Step 2: Type web address in search bar.
<https://passwordreset.microsoftonline.com>



Step 3: Type in your nebraska.gov email address and follow prompts. Click Next.

Tip: Bookmark or save this page to your favorites for the next time you need to unlock your account.



Step 4: Follow the prompts until you finish the process and your account is unlocked.